



Everything  
you need to know  
about...

**whistle  
blowing**



## What is whistleblowing?

All Getlink employees and external collaborators can use our whistleblowing mechanism. It is used to report any infringement of the Charter of Ethics and Conduct or the law, any threat or serious harm to the general interest, or any crime or offence. These situations, which the whistleblower has personal knowledge of, must be reported in good faith (without any desire to seek revenge, denounce, or lie) and without seeking personal gain.



### Who should I inform?

You should inform, in writing, either your line manager or any other manager within the Group, Human Resources, or the Ethics Officer using the dedicated email address:  
[contact.ethic@getlinkgroup.com](mailto:contact.ethic@getlinkgroup.com)



### What information needs to be provided?

1. Your identity, your role, and your contact details
2. The identity, roles, and, if possible, contact details for the persons you are reporting, and facts, information, or documents to support your disclosure.



### Data protection

- ▶ Getlink processes all personal data in accordance with the French 'Informatique et Libertés' law dated 6 January 1978, the UK Data Protection Act of 2018, and the regulations in force within the European Union.
- ▶ Information provided by the whistle-blower will be destroyed securely.
- ▶ The persons concerned can exercise their right to access, rectify, and challenge the information by writing to: Eurotunnel, Service Juridique, Siège d'Exploitation, Coquelles cedex BP 69 62904 (in France) or Eurotunnel, Legal Department, UK Terminal, Ashford Road, Folkestone, Kent, CT18 8XX (in the UK).



### What protection/assurances are in place for the whistleblower?

- ▶ A guarantee that their identity and the facts reported will be kept confidential. Any unauthorised disclosure will be subject to criminal penalties.
- ▶ As part of the report-processing guarantee, the whistleblower will be kept informed of the receipt of his/her report, the processing times, and any follow-up actions.
- ▶ No disciplinary action if the whistleblowing mechanism is used in good faith. However, any abuse of the system will be punished and will result in legal action.
- ▶ An undertaking of neutral judgment at every stage in the handling of the reports.

### Any questions?

If you have any question, please contact the Ethics Officer at [contact.ethic@getlinkgroup.com](mailto:contact.ethic@getlinkgroup.com) or the legal department at [legal@eurotunnel.com](mailto:legal@eurotunnel.com)

Find out the procedure of handling reports on MyGetlink in the **Ethics and Compliance** section.